

How to stop the installation file

Microsoft Windows

If Desktop Business Online is not responding, i.e. the application freezes and does not respond to user commands, you can close it by using the Microsoft Windows Task Manager.

The Task Manager can be accessed in the following ways:

1. Right-click on the Task Bar at the bottom of the screen, a dialogue will appear with various options. Click 'Start Task Manager' to invoke the Task Manager.

	Toolbars	•	
	Cascade windows		
	Show windows stacked		
	Show windows side by side		
	Show the desktop		
4 Fre	Start Task Manager		his ar
> Otr	Lock the taskbar		ins gri
	Properties		PM

- 2. You can also invoke the Task Manager by pressing the Ctrl-Alt-Del keys and select 'Task Manager'.
- 3. Select the 'Processes' tab on the Task Manager. Desktop Business Online will be visible as one of the running processes.

pplications Processes Serv	ices Performance	Netwo	orking Users				
Image Name	User Name	CPU	Memory (Private Working Set) Description	*		
hidfind.exe	Maritz30	00	412 1	Alps Pointing-device Driver			
ApMsoFwd.exe	MaritzJO	00	532	ApMsgFwd			
AeXAgentUIHost.exe	Maritz30	00	896 8	Altiris Agent			
McTray.exe	Maritz30	00	640 H	McTray Application			
MSOSYNC.EXE	MaritzJO	aritzJO 00 1 736 K Microsoft Office Document Cache					
Dell.SecurityManager.Systr	ay Maritz30	Maritz3O 00 5 460 K Dell.Client.SecurityManager.SystrayAp		Dell.Client.SecurityManager.SystrayApp			
jusched.exe	Maritz30	00	1 100 #	Java(TM) Update Scheduler			
UdaterUI.exe	Maritz3O	00	1 056 8	Common User Interface			
communicator.exe	Maritz3O	00	28 040 K Microsoft Lync 2010				
dagentui.exe	Maritz30	00	740 1	Dagent			
Apoint.exe	Maritz3O	00	10448	Alps Pointing-device Driver			
igfxpers.exe	Maritz30	00	988 1	persistence Module			
hkcmd.exe	MaritzJO	00	636 H	hkcmd Module			
igfxtray.exe	MaritzJO	00	640 k	igfxTray Module	E		
iusb3mon.exe	Maritz3O	00	688 H	Intel(R) USB 3.0 Monitor			
DataProtectionAgent.exe	MaritzJO	00	5 548 #	Protection Agent			
explorer.exe	Maritz3O	00	22 680 F	Windows Explorer			
taskhost.exe	Maritz30	00	1 328 #	Host Process for Windows Tasks			
dwm.exe	Maritz3O	00	468 #	Desktop Window Manager			
Business Online.exe	Maritz30	00	51 776 8	Business Online.exe			
WINWORD.EXE	Maritz30	00	31 448 1	Microsoft Word			
winlogon.exe		00	780 k	and the second to be the second			
AwHProbe.exe		00	7841	1			
csrss.exe		00	6 828 1		-		
•			m		F F		
Chan processo from a	unare]				End Dresses		

- 4. To stop Desktop Business Online, perform the following actions:
 - a. Select the running process by clicking on the line that says 'Business Online.exe'. This will highlight the running Business Online process
 - b. After selecting the running Business Online process, select the 'End Process' button
 - c. The system may display a warning dialogue, select 'End Process' again
 - d. The running Desktop Business Online process will be terminated

picciuma	Processes	Services	Performance	Networking	Users		
Image Na	ame		User Name	CPU Mem	ory (Private Working Set)	Description	*
Image Name AckGentUlhost.exe AckGentUlhost.exe MSOSNC.DE Dell.Searth/Manager.Systay Jachdet and Jachdet Windows Task Manag comm diate Windows Task Manag comm diate Windows Task Manag office Jachdet Manager.Systay and you will lose an diary process transport II an open program hand and you will lose an diary process transport Jackson Manager and you will lose an diary process transport Jackson Manager transport Jackson Manager transpor		Maritz20 Maritz20 Maritz20 Maritz20 Maritz20 Maritz20 erd 'Busin s associated i unsaved dat if in an unste ?	Ater Name (P4) Memory (Private Working dentz2) 00 38 dentz2) 00 48 dentz2) 00 12 dentz2) 00 12 dentz2) 00 12 dentz2) 00 12 dentz2) 00 12 dentz2) 00 12 dentz2) 00 12 dentz2 dentz2) 00 12 dentz2		Anthopfind Anthopfind Alicitary operation Microsoft Office Socienter Cache Microsoft Office Socienter Cache Del Caen-Societt/Munager System Appa Jane (Thi Updet Sociedar Common Lues Interface Microsoft Lyre 2010 Dagent Alas Panting device Dhirer persistence Nodule Inford Module IghtTray Module Direct Downtor Protection Agent	E	
taskhe dwm.exe			MACCH VI		16 K	Host Process for Windows Tasks	
Business	Online.exe		Maritz30	00	28 584 K	Business Online.exe	
taskmgr. WINWOF winlogon AwHProb	exe RD.EXE .exe ne.exe		Maritz30 Maritz30	00 00 00 00	1 916 K 32 672 K 780 K 784 K 6 828 K	Windows Task Manager Microsoft Word	ļ
1	-						

5. The Business Online process will disappear from the screen that displays all the running processes.

Processes Services	Performance	Network	ing Users			
Image Name	User Name	CPU I	emory (Private Working Set)		Description	-
dagentui.exe	Maritz30	00		620 K	Dagent	
ApntEx.exe	MaritzJO	00		628 K	Alps Pointing	
iusb3mon.exe	MaritzJO	00		728 K	Intel(R) USB 3	
AeXAgentUIHost.exe	MaritzJO	00		840 K	Altiris Agent	
igfxpers.exe	MaritzJO	00		968 K	persistence M	
Apoint.exe	MaritzJO	00		1052 K	Alps Pointing	
UdaterUI.exe	MaritzJO	00		1 080 K	Common User	
jucheck.exe	Maritz]O	00		1 204 K	Java(TM) Upd	
taskhost.exe	MaritzJO	00		1 576 K	Host Process	
jusched.exe	MaritzJO	00		1624K	Java(TM) Upd	
MSOSYNC.EXE	MaritzJO	00		1812K	Microsoft Offic	
taskmgr.exe	Maritz30	00		2 140 K	Windows Task	
winlogon.exe		00		2 196 K		
DataProtectionAgent.exe	MaritzJO	00	5 104 K		Protection Age	
Dell.SecurityManager.Systray	MaritzJO	00		5 216 K	Dell.Client.Sec	
SCNotification.exe	MaritzJO	00		5 248 K	SCNotification	
csrss.exe		00		7 068 K		
UcMapi.exe	MaritzJO	00		8 508 K	Microsoft Lyna	
communicator.exe	MaritzJO	00		14 076 K	Microsoft Lyna	
WINWORD.EXE	MaritzJO	00		18 000 K	Microsoft Wor	
wmplayer.exe	Maritz30	00		19 140 K	Windows Med	
mspaint.exe	Maritz30	00		30 444 K	Paint	
explorer.exe	MaritzJO	00		63 364 K	Windows Expl	
OUTLOOK.EXE	MaritzJO	00		124 204 K	Microsoft Out	
4	m.				۲	
Show processes from all user	Show processes from all users					